

STORDIS is a service oriented, true value adding company, providing Europe's most advanced technology by focussing on leading Open Networking techniques and specialising in developing innovative, tailor-made networking solutions. Our primary customers are renowned enterprises operating in academia and research, cyber security, telecommunication, and service providers. We run laboratories equipped with the most recent open networking technology and develop individual software and hardware solutions in our facilities in Germany, the United Kingdom and in Poland. We are highly committed to promoting the "Open Networking Revolution" with the help of our international memberships (for example TIP – Telecom Infra Project and OCP – Open Compute Project). As we are expanding, we are looking for a motivated new team member in the position of Technical Support Engineer, based in our Polish office in Leszno.

Technical Support Engineer

As a Technical Support Engineer, you are responsible for testing and implementation of network solutions and providing functional support to prospective clients and customers according to their requirements. You act consultatively, identify potential for improvement, work with the senior engineers to design & build networks and perform the deployment on-site.

What you will learn:

- You will learn futuristic Network Technologies based on the Open Networking principle
- You will learn to build networks providing real value to modern organizations
- You will learn and improve ways to assure the best quality of hardware and software combinations are met to deliver the best quality to on customer solution requirements
- You will learn to perform on-site deployment and service customers across Europe
- You will provide consultative advice to our senior technical team
- You will provide real value technical support by handling customer queries in our helpdesk
- You will attend local conferences & exhibitions and support with the technical setup
- You will develop your networking skills to advance to become a senior engineer in our team of passionate technology enthusiast

What you will learn:

- You understand basic network concepts such as switching, routing, SDN (any industry leading training or certifications such as CCENT/CCNA/JNCIA are advantageous)
- You love Linux and have worked with and administrated Linux systems
- You have gathered some experience working in IT Support or providing general Helpdesk service
- You have experience with Zendesk or similar CRM tools
- You have basic knowledge of scripting languages (Python, Bash, etc) or would like to learn them



STORDIS
The Open Networking Expert



Location

We are Open



Contract

Permanent



Employment

Full-time



Start Date

Immediately

- You have knowledge of orchestration and automation tools (e.g., Ansible, Saltstack, Puppet, Chef) or would like to learn how to benefit from them
- You want to be part of a great, international team (English, German, Polish). You will need good English language skills
- You will be customer focused and should have the skills and the ability to communicate effectively
- You need to have the ability to work both independently and as part of a team

What we offer:

- You will be part of a great team, influencing the industry to become “open”
- You will receive a permanent position in a future-oriented company
- You will receive tasks of diverse complexity in an innovative environment which bring you to your limit and we help exceeding them
- You will get excellent career building opportunities through internal colleagues and advanced external education training
- You will get access to a versatile and highly technologically equipped test lab
- You will see flat hierarchies and an international environment
- You will get flexible working hours & work from home days
- We celebrate together and have collaborative activities such as barbecues and corporate events
- You will receive strong appreciation of your personality and reliance in your experience and competencies

Your next step:

Are you ready to shape the future of networking technology with us? Great! Please send your applications to jobs@stordis.com. Please kindly provide your earliest possible start date and your salary expectations. Your personal information will be treated as strictly confidential.

STORDIS is an equal opportunities employer and will consider qualified applicants for employment without regard to gender, age, or national origin.



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