

## **STORDIS and Edgecore Sign Support Service Agreement on Enterprise SONiC Distribution By Edgecore.**

**Stuttgart, Germany – February 13th, 2023 – STORDIS – The Open Networking Expert – is pleased to announce that they have signed a Support Service Agreement with Edgecore on Enterprise SONiC Distribution By Edgecore.**

Enterprise SONiC Distribution by Edgecore is a hardened, open distribution of SONiC which runs on Edgecore Open Networking switches. The SONiC Community is led by Microsoft and many key players, including Edgecore, to deliver a robust and proven software infrastructure to enable customers to build highly portable, scalable data center networks.

At STORDIS, we have extensive knowledge and experience with delivering Enterprise SONiC solutions. Our team is well versed in SONiC and can provide expert advice and guidance when it comes to the deployment and management of SONiC-based networks. Our support engineers offer the following services:

- **Level 1 – Basic help desk resolution and service desk delivery**

Support for basic customer issues such as solving usage problems and fulfilling service desk requests that need IT involvement.

- **Level 2 – In-depth SONiC technical support**

Experienced and knowledgeable engineers assess issues and provide solutions.

- **Level 3 – Expert product and services support**

For those really serious technical issues that cannot be resolved via Level 1 & 2 support, our STORDIS engineers have access to the most highly skilled product specialists – these may include the creators, chief architects or engineers that created the product – to duplicate problems, define root causes and issue fixes.

*"STORDIS is excited to be working with Edgecore to offer Enterprise SONiC Distribution By Edgecore to our customers. This collaboration will help us provide the best experience possible for our customers and ensure that they can get the most out of their network..." said Waldemar Scheck, CEO of STORDIS ... We are thrilled to be working with Edgecore to create the Route2open Academy and provide the official on-line course for Enterprise SONiC. This will help customers gain the knowledge and skills they need to take full advantage of SONiC," said Waldemar.*

## About STORDIS

At STORDIS, we specialize in Open Networking Solutions and will help you find the best solution for your needs. We offer a consultancy service, where our experts analyze your existing network infrastructure as well as your future requirements and propose the best tailored solution and service. We can then design your future network infrastructure based on scalable and flexible Open Networking Technologies. Finally, we plan, install, integrate and optimize the solution in your new or existing environment. Please visit our websites for more details: [www.stordis.com](http://www.stordis.com), [www.stordirect.com](http://www.stordirect.com)

STORDIS also has your SONiC training covered as well! We have been working together with Edgecore to provide the leading global Authorized Training Centre for Enterprise SONiC – The Route2open Academy. This is the official on-line course where our expert instructors will guide you through your first steps into the world of Open Networking with Enterprise SONiC. It is a mixture of on-line video tutorials, demonstrations, written materials and on-screen examples. This course is broken down into several modules which cover installation, set-up, maintenance, and troubleshooting, with an on-line exam at the end of each module to reinforce what you have learned. For more information, visit: [www.route2open.com/sonic-course](http://www.route2open.com/sonic-course)

Don't forget that STORDIS can also assist you in areas other than SONiC. We have our Open2Support package which can extend your standard warranties, provide next business day hardware replacements (depending on location), 24x7 phone / email support on hardware & software issues and next business day on-site technical engineer support. For more information, visit: <https://stordirect.com/product-category/services/>

## About Edgecore Networks

Edgecore Networks Corporation is a wholly owned subsidiary of Accton Technology Corporation, the leading network ODM. Edgecore Networks delivers wired and wireless networking products and solutions through channel partners and system integrators worldwide for data center, service provider, enterprise, and SMB customers. Edgecore Networks is the leader in open networking, providing a full line of open 1G-400G Ethernet switches, core routers, cell site gateways, virtual PON OLTs, packet transponders, and Wi-Fi access points that offer a choice of commercial and open source NOS and SDN software. For more information, visit [www.edge-core.com](http://www.edge-core.com)

## About SONiC

SONiC stands for Software for Open Networking in the Cloud. It is an open-source, Linux-based network operating system (NOS) that runs on switches from multiple vendors. It implements standard Layer 2 and Layer 3 protocols and provides developers with a straightforward way to add new features. SONiC offers a full-suite of network functionality, like BGP and RDMA, that has been production-hardened in the data centers of some of the largest cloud-service providers. SONiC offers the flexibility to create data center networking solutions, while using the collective strength of a large ecosystem with an active developer community. SONiC is designed for scalability and is in production today in large data center fabrics and campus environments.

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